
Guidelines for women

without citizenship or permanent residency status
in Israel



מרכז פמיניסטי חיפה
المرکز النسوي حيفا

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Isha L'Isha - Haifa Feminist Center

Was founded in 1983 and is the oldest grassroots feminist center in Israel. It is one of the most prominent voices in Israel in advocating for women's rights. The organization's mission is to advance the status and rights of women and girls, and to promote peace, security, and socio-economic justice from a feminist perspective.

The Women Without Status project at Isha L'Isha assist women with temporary or no legal status and advocates to change laws and promote policies that advance their rights and well-being.

contact us

☎ 04-8650977 📞 053-7376945

✉ isha.wws@gmail.com

www.isha.org.il



Women's World Day of Prayer, German Committee

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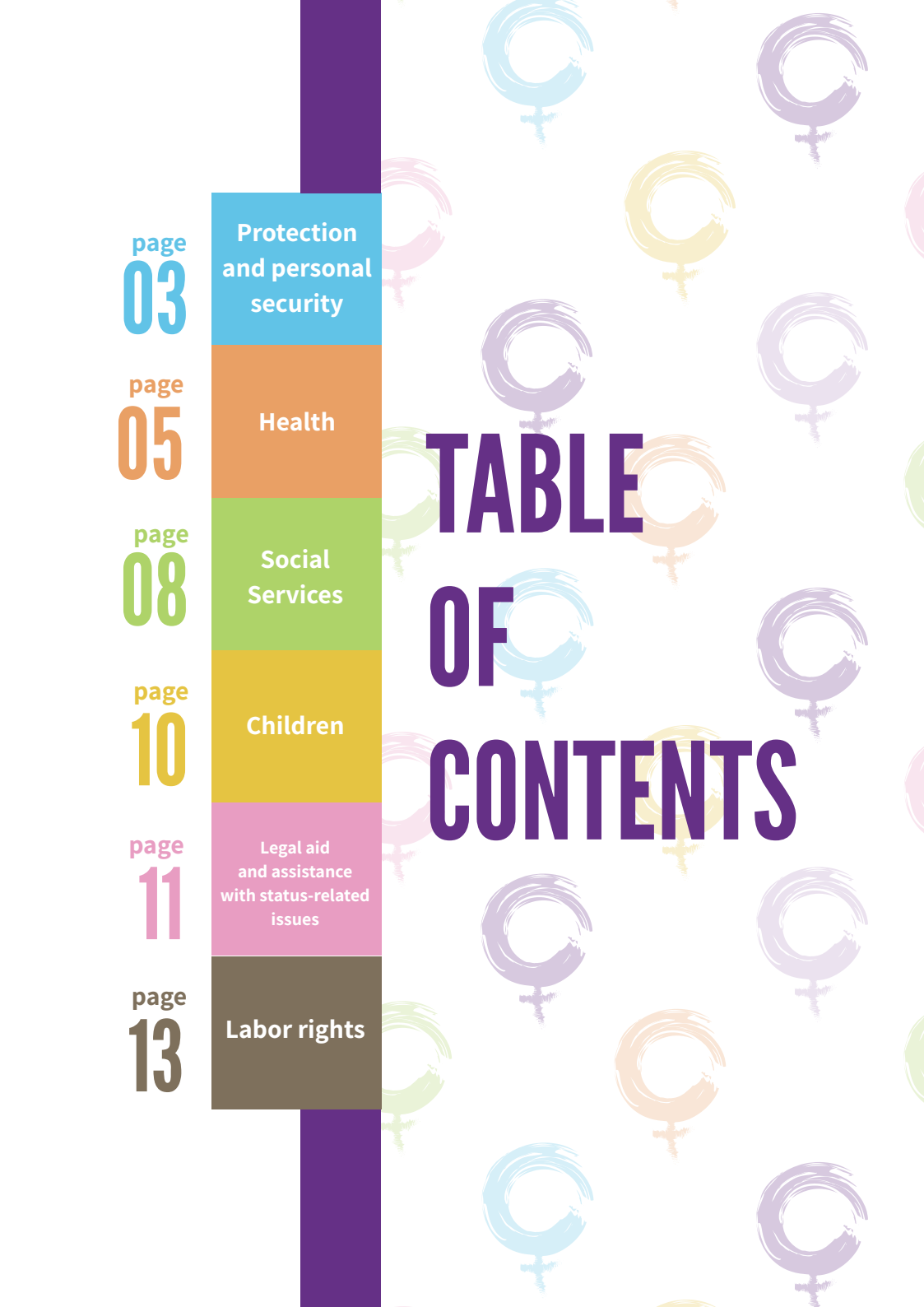
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Protection and personal security

Any woman who is treated violently or threatened with violence can request emergency services provided by the government. These services include shelters, restraining orders, protection orders, and assistance from relevant organizations, regardless of her legal status.

Any woman can contact the police or social services to request shelter if needed.

**For emergency assistance in violent situations call the police.
The emergency number is 100.**

Preventing and treating domestic violence: Social services centers for prevention and treatment of domestic violence can be found nationwide. Below is contact information for the centers in the large cities in Israel.

Tel Aviv: 03-7246565, Haifa: 04-8677707, Beersheba: 08-6206566

You can silently reach social services by sending a text message to 055-7000128

No 2 Violence: Hotline for women in crisis, call any time: 09-9505720

Women against violence: Emergency hotline for victims of violence - Nazareth.
Hotline for Arabic speakers: 04-6566813

If you, your children, or anyone else has been a victim of sexual violence, you can call one of the hotlines for victims of sexual assault, no matter what your legal status is. These centers provide emotional support, consultation and help victims report the assault to the relevant authorities. Assistance will be provided anonymously as well.

Sexual assault crisis centers - Operate all over Israel:

For assistance any time, call 1202.

Support in Arabic for victims of sexual violence:

Assiwar

53 HaMeginim St., Haifa. For assistance any time call 04-8533044

Office@assiwar.org, www.assiwar.org



Protection and personal security

Emergency housing and hostels for women in prostitution

Saleet, Tel Aviv:

For assistance any time, call 1-800-200-690, Saleet offices: 03-6855458

www.facebook.com/saleet.org.il

Ofek Nashi, Haifa:

88 HaGiborim St., Haifa. 04-9994333/04-8524237

www.facebook.com/OfekNashiHifa

A place to sleep at night

ELEM - For youth at risk, age 13-21:

Tel Aviv: 054-9773666, Haifa: 054-6334440, Jerusalem: 054-9773820

elem@elem.org.il

www.halev247.org.il/מידע-שימושי/מקומות-לינה-זמניים

Assistance receiving recognition as a survivor of human trafficking

Hotline for Refugees and Migrants:

By appointment only, 18 HaTzifira, Tel Aviv

Send text or voice messages via WhatsApp: 054-6270898

Support in Arabic: 050-2558725

www.hotline.org.il

Shelter for victims of trafficking

Maagan shelter for victims of trafficking:

Call the police to be referred to the Maagan shelter for victims of human trafficking, dial 100.

www.keshet.co/מעגן-המקלט-לקורבנות-סחר-בנשים



Health

In case of a medical emergency, go to the emergency room at the nearest hospital. All women in emergency situations can receive medical treatment, no matter what her legal status is. If you do not have medical insurance, you will have to pay for your treatment afterwards.

MDA - Dial 101 for emergency medical care and to call an ambulance
www.mdais.org/en/contactus

Clinics

Clinics are available for people without medical insurance or legal status in which services are provided by family doctors, gynecologists, pediatricians, mental health practitioners, and specialists. Treatment is provided for free or at discount prices.

VeAhavta:

By appointment only, 2 Khuri St., HaNeviim Tower, 6th floor, Haifa
Hebrew, English, and Arabic: 053-4848846
veahavta.clinic@gmail.com ,<https://en.veahavta-clinic.org.il>

Ruach Hadasha:

By appointment only. 16 Herzl St. Beit Hakranot, 3rd floor, Haifa
Dr. Alon Erez, 050-6261216
www.facebook.com/199981387606892

Physicians for Human Rights:

By appointment only. 4 Baruch Sapir St., Tel Aviv-Jaffa
03-5133120, Open clinic WhatsApp number: 054-9169924
anat.a@phr.org.il

TEREM - Clinic for asylum seekers:

108 Lewinsky St., 4th floor of the Central Bus Station, Tel Aviv-Jaffa
073-2255390

STD clinics

Clinics that specialize in consultations, diagnosis, and treatment of sexually transmitted diseases, with the support of a social worker. Examinations are offered free of charge to everyone. Anonymous treatment available as well.

HaParsim Clinic:

By appointment only. 15 HaParsim St., 3rd floor, room 18, Haifa
04-8619719, Send text messages to 058-4619719
www.health.gov.il/UnitsOffice/LB/Haifa/Pages/STDs-treatments.aspx

Lewinsky Clinic:

It is recommended to make an appointment. 108 Lewinsky St., 5th floor of the Central Bus Station, Tel Aviv-Jaffa
03-5373738, levinski.safesex@gmail.com, www.safe-sex.co.il/אנגליית

Pregnancy

Medical supervision for women during and after pregnancy

These services are provided at family health clinics (Tipat Halav) operated by the Ministry of Health nationwide. These clinics provide basic healthcare services for pregnant women, infants, and children up to age 6, no matter what their legal status is.

Services do not include pregnancy tests, some of which are provided at subsidized costs at clinics for people without medical insurance or legal status.

Tests during pregnancy

Some of the tests that are recommended during pregnancy are provided at clinics in Tel Aviv-Jaffa and Haifa for people without health insurance. Search the list of clinics here to find contact information.

Childbirth

All women have the right to give birth in a hospital, even if they do not have legal status in Israel. If the woman or her partner are employed and pay national insurance, they will not have to pay for the hospital services. If the woman does not make monthly national insurance payments, she will have to pay for her hospitalization.



Birth registration

When a baby is born, the mother is entitled to a notice from the hospital reporting the birth of a living child. It is preferable for the father to be present during delivery so that he will be registered as well.

Abortion

Abortions require the approval of a medical committee from one of the hospitals or clinics in Israel. The criteria for receiving the committee's approval are defined by law. Before applying, it is recommended to check whether you meet the criteria for approval. There are fees for applying for an abortion and performing one. You can contact a hospital committee yourself, or through one of the organizations listed below, which will also help you throughout the process.

TEREM clinic:

By appointment only. 108 Lewinsky St., Central Bus Station, 4th floor, Tel Aviv
03-5373738

Lada'at - Choose Well:

By appointment only. 40 Derech Beit Lechem, Jerusalem
Hebrew: 02-6258841, Arabic: 02-6248412
hotline@ladaat.org.il

Isha L'Isha - Haifa Feminist Center:

By appointment only. 118 Arlozorov St., Haifa
053-7376945, 04-8650977, isha.wws@gmail.com
www.isha.org.il



Social Services

Preventing and treating domestic violence

Social services centers for prevention and treatment of domestic violence can be found nationwide. Below is contact information for the centers in the large cities in Israel.

Tel Aviv: 03-7246565, Haifa: 04-8677707, Beersheba: 08-6206566

Assistance with rent payments for victims and survivors of violence

Women are eligible for assistance with apartment rent payments from the Ministry of Housing if you have stayed at a shelter, had a restraining order issued against a violent spouse, or were threatened with violence. To receive this assistance, contact a social worker who specializes in treating domestic violence at the nearest social service center.

National Ministry of Housing information hotline: *5442

MESILA is a department at the Tel Aviv-Jaffa municipality responsible for providing information and ensuring rights, advocacy, and educational assistance. MESILA was established to improve the quality of life for children, asylum-seeking families, and other people without status in Israel. It provides services for children at risk, children with special needs, and survivors of human trafficking.

Offices: 66 Wolfson St., Tel Aviv

03-7248238, mesila@mail.tel-aviv.gov.il

www.facebook.com/Mesila.TelAvivJaffa

Emotional support and assistance in accessing the rights of asylum seekers

ASSAF: Aid organization for refugees and asylum seekers in Israel

52 Golomb St. Tel Aviv

072-251-3838, www.assaf.org.il/en



Social Services

Assistance in accessing the rights of asylum seekers

ALEF - Aid organization for refugees in Haifa:

By appointment only, 1 Sirkin St. Haifa

050-8775124, info@alef-haifa.com

Assistance in accessing the rights of women without legal status in Israel

Isha L'Isha - Haifa Feminist Center:

118 Arlozorov St., Haifa

053-7376945, 04-8650977, isha.wws@gmail.com ,www.isha.org.il

Support and assistance, meals, clothing and other basic needs for girls and young women under age 25

The Women's Courtyard - For girls and young women:

Haifa: 29 Ben Yehuda St., 04-6251919, Sundays, Tuesdays and Thursdays between 11 am and 6:30 pm.

Tel Aviv-Jaffa: 35 HaBeshet St., 03-5185559, Wednesdays between 5 pm and 8 pm.

Netanya: 33 Sprinzak St., Sundays, Tuesdays and Thursdays between 1 pm and 8 pm.

www.hatzer.org.il

Financial independence for victims of violence

Ruach Nashit:

Active in Tel Aviv, Haifa, Beersheba, Nahariya, and Iksal

National hotline: 072-2507770, ruach-nashit@012.net.il

Higher education for refugees

The African Refugee Development Center (ARDC):

Offers Hebrew and English language courses, preparatory programs for higher education, and vocational training.

077-4909800, www.ardc-israel.org



Children

Health insurance

If your children don't have legal status in Israel, they are eligible for insurance at discount prices through Meuhedet Healthcare Services. You will have to receive a certificate of eligibility from the Ministry of Health before you can apply. If you or your spouse are listed in the Population Registry in Israel or are residents of the Palestinian Authority, your children will not be eligible for this insurance. Meuhedet Healthcare Services: *3833

Child support

If your children are Israeli citizens or permanent residents, and their father does not pay child support as required by court decision, you are eligible for monthly child support payments from the National Insurance Institute until your child will reach the age of 18.

National Insurance Institute hotline: *6050, 04-8812345

Study grant and child allowances

If your children are Israeli citizens or permanent residents, you are eligible for child allowances and annual study grant from the National Insurance Institute.

National Insurance Institute hotline: *6050, 04-8812345

Education

Public education in Israel

Under the Compulsory Education Act, any child aged 5 to 18 can be registered for free in any public, governmentally approved, educational institution.

Unitaf in conjunction with MESILA in Tel Aviv:

Day care centers for children aged 0-3 and afternoon programs for children aged 3-6 without legal status in Israel.

info@unitaf.org.il | www.unitaf.wixsite.com/unitaf/daycare-centers
www.facebook.com/Unitaf.Israel



Legal assistance and support when applying for status in Israel

Women can contact the organizations listed below for legal consultation and advice. In some cases, you may be eligible for legal assistance from one of the legal aid departments at the Ministry of Justice.

If you are in a violent relationship and your status is dependent on the continuation of the relationship, contact one of the organizations listed below for assistance and consultations on arranging your legal status.

Civil status for a child with one parent who is a citizen or a permanent resident in Israel

Contact the legal aid department at the Ministry of Justice offices in Beersheba, Jerusalem, Lod, Tel Aviv, Haifa, or Nazareth.

To open a new case file in the legal aid department, call 073-3927788

For information on existing case file, call *6405.

https://www.gov.il/he/service/legal_aid_application

Suing for child support

To receive child support for children who are Israeli citizens or permanent residents, you will need a ruling from the family court. To obtain this ruling, contact one of the legal aid departments. Once the court issues a ruling requiring the father to pay child support, you can contact the National Insurance Institute to receive payments on a regular basis.

To open a new case file in the legal aid department, call 073-3927788

For information on existing case file, call *6405.

https://www.gov.il/he/service/legal_aid_application



Legal assistance and support when applying for status in Israel

Legal aid and support for status applications, cases of imprisonment, preventing deportation, and locating victims of human trafficking and enslavement

Hotline for Refugees and Migrants:

By appointment only. 18 HaTzfira St., Tel Aviv

WhatsApp for voice and text messages: 054-6270898, Service in Arabic: 050-2558725

www.hotline.org.il

Legal representation on family law for asylum seekers and regulating the status of asylum seekers, refugees and Palestinian women and LGBTs at risk in the West Bank

HIAS Israel:

1 Zeitlin St., Tel Aviv-Jaffa, 03-691-1322

info-il@hias.org, <https://hias.org.il/english/>

Legal representation in cases of regulating status after separation from a violent Israeli spouse

The Israel Religious Action Center:

03-6958218

irac@irac.org, www.datumedina.org.il

Legal aid in obtaining legal status and assistance in accessing the rights of all populations without civil status

The Association for Civil Rights:

For inquiries in Hebrew / Russian: 073-7050751

Inquiries in Arabic: 054-2044344

mail@acri.org.il, www.english.acri.org.il

Legal representation for regulating status, legal aid for issues related to families and children and accessing the rights of Palestinian men and women

The Society of St. Yves - Catholic Center for Human Rights:

By appointment only, 26 Latin Patriarchate Rd, Old City, Jerusalem

02-6264662



Legal assistance and support when applying for status in Israel

Legal representation for regulating status and accessing the rights of Palestinian women in the Negev

Itach-Ma'aki:

By appointment only, 53 Hadassah St., Beersheba
1-700-505-065

Legal representation for regulating the status of Palestinian men and women, specifically in issues related to permanent residency status

The Center for the Defense of the Individual:

By appointment only, 27 Shmuel HaNaggid St., Jerusalem
02-6283555
mail@hamoked.org.i, <https://hamoked.org.il/>

Non-legal aid for Palestinian family reunification

Hakona belaysh:

Inquiries in Arabic and Hebrew: 052-5901277

Assistance, support and referrals for legal aid

Isha L'Isha - Haifa Feminist Center:

By appointment only. 118 Arlozorov St., Haifa
053-7376945, 04-8650977, isha.wws@gmail.com
www.isha.org.il



Labor rights

Forced labor is prohibited in Israel, and a person cannot not be forced to work by exerting physical violence, exploiting emotional or financial distress, or threatening the person in any way.

Protection of labor rights

Worker's Hotline:

Haifa branch: 18 Herzl St., 2nd floor, room 224, 04-8643350

Tel Aviv-Jaffa: 75 Nahalat Binyamin, Floor 4, 03-6883766

Assistance for Palestinian workers: Tel.: 052-5349870

Information@kavlaoved.org.il, <https://www.kavlaoved.org.il/en>

Financial independence for victims of violence

Ruach Nashit:

Active in Tel Aviv, Haifa, Beersheba, Nahariya, and Iksal

National hotline: 072-2507770

ruach-nashit@012.net.il



Other important information

Aid for asylum seekers and refugees

UN High Commission for Refugees:

119 Hashmonaim St., Tel Aviv-Jaffa

03-637-6500, isrte@unhcr.org

Drivers' licenses for Palestinian women with permits of stay

If you have received a permit of stay under the family reunification law, and have been living in Israel for at least three years with a permit, you can apply for a driver's license in Israel. Click here to fill in the form:

<https://www.gov.il/he/departments/policies/drivingpermit>

Bank accounts for Palestinian women with permits of stay

Bring the following documents to the bank:

Palestinian ID card

Valid permit of stay in Israel

Statement indicating your address in Israel, including proof of its accuracy.

אשה לאשה המרأة للمرأة



מרכז פמיניסטי חיפה
המרכז النسوي حيفا